

Vodacom Group Limited
(Incorporated in the Republic of South Africa)
(Registration number 1993/005461/06)
Share code VOD ISIN ZAE000132577
ADR code VDMCY ISIN US9258D2009
("Vodacom" or "the company")

Covid-19

Shareholders are referred to the announcement by the South African Government on Sunday 15 March 2020 which declared a national state of disaster in response to the Covid-19 pandemic.

Vodacom's priority is the health and safety of our employees while continuing to deliver services and support to our customers.

We continue to closely monitor the latest guidance from the WHO, national, regional and local health authorities and have well developed business continuity plans in place for dealing with such events. These include co-ordinated regional and international incident management, response strategies and the increased ability for Vodacom employees to work remotely without disruption. We have a dedicated team working to maintain the level of service our customers expect from us and have made available various digital offerings to assist enterprise clients. Our day-to-day operations will continue and should not be affected during this period.

The data, voice and connectivity services that we offer, will allow customers to continue to stay connected while reducing social contact, thereby assisting in curbing the spread of the virus. We are ensuring that we have sufficient network capacity to enable people and businesses to seamlessly work from home as South Africa, and our other operations, are very dependent on mobile services due to limited fixed line connectivity.

Given the fluidity of the situation, it is not possible to quantify with certainty the future impact Covid-19 may have on the business - both from an operational and financial perspective. Management is monitoring the situation and proactively dealing with the related challenges. To date we have not experienced significant supply disruptions, we are however monitoring the situation closely and putting the necessary measures in place to avoid disruptions. We are confident that we have the right strategy in place and that we are well positioned to navigate through this period.

As a responsible corporate citizen, Vodacom will assist governments and do what is possible, in order to cope with the Covid-19 situation.

Midrand
17 March 2020
Sponsor: UBS South Africa (Pty) Limited